UNITED STATES DEPARTMENT OF AGRICULTURE

Farm Service Agency Washington, DC 20250 Notice AO-1244

For: State and County Offices

Using Query/36 for Second Quarter Work Measurement and Midyear FY 2001 Workload Automated Unit Counts

Approved by: Deputy Administrator, Management

John William

1 Overview

A Background

The process for FY 2001 second quarter work measurement and midyear workload reporting will:

- ensure that all files used are linked to the correct definitions
- run the queries
- for combined County Offices, run the queries for each additional office on the headquarters System/36
- automatically enter the query total into the workload software.

Note: The process of automatic entry is available for workload only. Work measurement County Offices shall continue to manually enter the query results from the printout into the work measurement software.

B Purpose

This notice informs State and County Offices that:

- County Release No. 456, which will contain the software, will be mailed on April 2, 2001
- the query process must be run before installing County Release No. 457, and queries should be run on April 6, 2001, if possible.

Note: Work measurement County Offices should run **both** the work measurement and workload queries on the same day.

Disposal Date	Distribution
October 1, 2001	State Offices; State Offices relay to County Offices

2 County Office Action

A Rules for Using Query for Automated Unit Counts

County Offices shall do all of the following:

• use the official queries developed by the National Office

Note: Do **not** attempt to modify the queries.

- attach a copy of the query report to the FSA-54 file copy for work measurement and FSA-55-1 for workload
- have the query report available for DD and COR's review.

B Work Items Requiring Adjustment

No corrections to the workload software will be allowed to queried work items at the County and State Offices. To request adjustments, use the following steps.

Note: Work measurement County Offices shall continue to manually adjust the unit counts for work items that require manual unit counts in addition to the query count.

Step	Action
1	Review paragraph 3 to ensure that a manual count is required for the work item being adjusted.
2	County Offices shall prepare and submit Exhibit 1 to the State Office by COB April 17, 2001, indicating the: County Office name work item requiring adjustment manual count to be added to the query count.
3	County Offices shall prepare a separate memorandum if a query total is being questioned for a work item without additional manual counts. The memorandum should • explain the difference • be submitted to the State Office by COB April 17, 2001.
4	State Offices shall forward all memorandums to the National Office by COB April 28, 2001.
5	The National Office will make the changes to the work items requiring additional manual counts and will review, for possible changes, the memorandums requesting additional changes.

3 How to Run Queries

A

Accessing Query Process

Access the work measurement query process according to 12-AO (Rev. 17), paragraph 15. The queries capture data from October 1, 2000, through March 31, 2001, for all work items listed in subparagraph E, unless otherwise noted. All units previously reported in work measurement during the first quarter for queried work items have been or will be deleted from the system.

Access the workload query process according to 12-AO (Rev. 17), paragraph 9952. The queries capture data from October 1, 2000, through March 31, 2001, for all work items listed in subparagraph E.

B General Guidelines

For accurate query results, use the following guidelines.

- A dedicated system is required for the "Unlink and Link" part of the process.
 This process will run only once each day. County Offices will be alerted with a message when the:
 - link process is complete
 - County Offices can then use the system.
- During the unlinking process, error message IDDU-8548 may be encountered. If this message is received, ENTER "2" to continue.
- Each query should be run only once whether using the option to run all queries or each individual query.

C Detailed Query Information

A booklet providing detailed explanations of each query is currently being updated. The goal is to have the booklet completed by March 30. When finished, it will be uploaded to the:

- Work Measurement Workload Forum on BBS
- Work Measurement Workload Website at:

http://www.fsa.usda.gov/dam/bud/work%20measurement/WMWLHome.htm.

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3 How to Run Queries

D Farm Loan Program (FLP) Guidelines

As with other FSA programs, queries are developed for as many FLP work items as possible. MAC is the data source for most FLP query counts. In some instances, workload scheduling data within MAC will be used to capture unit counts.

FLP work items with queries developed are listed in subparagraph D. Manual unit counts for queried work items will be allowed for offices not using workload scheduling. It is suggested that offices begin using workload scheduling so that queries can be used for year-end workload. Follow subparagraph 2 B for submitting manual counts.

E Work Item Information

The following table lists the work items that have queries developed and any special instructions needed to obtain complete unit count totals.

Work Item	Title and Special Instructions			
113	Claims Administration			
114	Claims Transferred to Promissory Notes			
116	Common Receivables Administration			
119	Processing Direct Deposits			
201	Office Type Services Furnished to All Entities for Which Funds Are Deposited in FRB (Except Government Agencies)			
	Note: This work item shall be counted manually if requests paid for by cash have been combined for entry on CCC-257.			
205	Services Furnished to Process WRP Payments for NRCS			
222	SIP Requests for Cost-Sharing			
223	Report of SIP Cost-Share Payments			

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E Work Item Information (Continued)

Work Item	Title and Special Instructions		
301	Reconstitutions of Farms, Bases, Allotments, and Quotas		
302	Maintaining Basic Farm and Producer Data		
Workload Only	Note: A query will be developed for the fourth quarter that will capture work measurement units for the full year.		
303	Delegation of Signature Authority		
310	Signup for Production Flexibility Contracts		
312	Production Flexibility Contract Payments		
318	Program Payments Assignments and Joint Payment Authorizations		
	Note: A manual count is required for each conservation cost-share assignment or joint payment.		
343	Designated Control Counties		
Workload Only	Note: A query will be developed for the fourth quarter that will capture work measurement units for the full year.		
351	NAP Actual Production History		
	Note: A manual count is required for any FY 2001 APH's completed.		
353	Establishing NAP Units		
362	Number of Reconstitutions		
Workload Only			
370	Crop Loss Disaster Assistance Program		
371	Single-Year Crop Loss Disaster Assistance Program		
372	Issuing Payments for Crop Loss Disaster Assistance Program		

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E Work Item Information (Continued)

Work Item	Title and Special Instructions			
374	Crop Disaster Program			
375	Issuing Payments for Crop Disaster Program			
377	Oilseeds Program			
378	Oilseeds Program Yield Determinations			
401	County and Community Elections			
	Note: The query results for this work item will not be automatically loaded into the workload software. County Offices will receive a printout indicating the number of voters in each LAA.			
501	ACP and Interim EQIP Cost-Sharing Requests and Technical Determinations			
504	Report of ACP, Interim EQIP, and LTA Cost-Share Payments			
	Note: A manual count is required if partial multiple payments were issued.			
507	EQIP Request for Contracts			
508	Report of EQIP Cost-Share Payments			
509	EQIP Active Contracts			
515	ECP Cost-Sharing Requests and Technical Determinations			
517	Report of ECP Cost-Share Payments			
	Note: A manual count is required if partial multiple payments were issued.			
526	Conservation Reserve Program Contract			
	Note: A manual count is required for CRP-2's not entered into the system.			
527	CRP Cost-Sharing Requests and Technical Determinations			
528	CRP Active Agreements			

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E Work Item Information (Continued)

Work Item	Title and Special Instructions			
530	Report of CRP Cost-Share Payments			
	Note: A manual count is required if partial multiple payments were issued.			
540 Workload Only	CRP Rental Payments			
800's, 900's, and 1000's	Farm Loan Program Work Items. The following will apply to all the work items in the 800, 900, and 1000 series.			
	Note: Manual counts will be required for work items querying workload scheduling if workload scheduling is not being used.			
801	Loan Applications Received for All Direct Farm Loan Programs			
802	Program Eligibility Determination for Direct Loan Applications			
803	Loss Calculations and Test for Credit for EM Loan Eligibility Determinations			
804	Loan Feasibility Determinations for All Direct Loans			
805	Loan Closing for All Direct Loans			
821	Routine Loan Servicing for All Direct Borrowers			
822	Financial Analysis and Specialized Direct Loan Servicing Activities			
	Note: This query captures data entered in workload scheduling.			
823	Field Visits for Direct Loan Servicing Activities			
	Note: This query captures data entered in workload scheduling.			
825	1951-S Servicing Actions			
830	All Debt Settlement Activities			
901	Loan Applications Received for Guaranteed Farm Loan Programs Except PLP			

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E Work Item Information (Continued)

Work Item	Title and Special Instructions			
902	Program Eligibility Determinations for Guaranteed Loan Applications Except PLP			
903	Loan Feasibility Determinations for All Guaranteed Loans Except PLP			
904	Loan Closing for All Guaranteed Loans Except PLP			
905	Preferred Lender Program Guaranteed Loan Processing			
1001	Banking and Collections for All Loan Programs			
	Note: The query results for this work item will not be automatically loaded into the workload software. County Offices will receive a printout indicating the payments received and listed by State and county codes.			
1003	Chattel Appraisals Performed by FSA Employees			
	Note: This query captures data entered in workload scheduling.			
1202	Allotments; Transfer by Lease, Sale, Release, Reapportionment, or Reallocation			
	Note: A manual count is required for any FSA-278, FSA-278A, FSA-364, or FSA-378.			
1206	Lease and Transfer Under Disaster Provisions			
	Note: A manual count is required for disaster leases completed after rollover.			
1401	Producers Report of Acreage			
Workload Only	Notes: A manual count is required for any FY 2000 late filed acreage reports that have an acreage determination completed in FY 2001.			
	A query will be developed for the fourth quarter that will capture work measurement units for the full year.			

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E Work Item Information (Continued)

Work Item	Title and Special Instructions		
1405	Acreage Determination, 0 Through 49.9 Acres, From Farm Visit		
	Note: The query results for this work item will not be automatically loaded into the workload software. County Offices will receive a printout indicating the farm visits completed.		
1406	Acreage Determination, 50.0 Through 499.9 Acres, From Farm Visit		
	Note: The query results for this work item will not be automatically loaded into the workload software. County Offices will receive a printout indicating the farm visits completed.		
1407	Acreage Determination, 500.0 Through 999.9 Acres, From Farm Visit		
	Note: The query results for this work item will not be automatically loaded into the workload software. County Offices will receive a printout indicating the farm visits completed.		
1408	Acreage Determination, 1000.0 or More Acres, From Farm Visit		
	Note: The query results for this work item will not be automatically loaded into the workload software. County Offices will receive a printout indicating the farm visits completed.		
1410	Acreage Determinations From Aerial Slides		
Workload Only	Note: A query will be developed for the fourth quarter that will capture work measurement units for the full year.		
1501	Applications Received for FSFL Program		
1601	Farm-Stored Commodity Loans		
1602	Sugar-Processor Loan		
1603	Warehouse Loans (Except Cotton Loans)		

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E Work Item Information (Continued)

Work Item	Title and Special Instructions			
1605	Upland Cotton Loan Deficiency Payments			
	Note: A manual count is required for each CCC-709 or CCC-CottonAA taken with a zero payment rate or taken for another county.			
1606	Wheat, Feed Grains, Oilseed, Honey and Rice Loan Deficiency Payments			
	Note: A manual count is required for each CCC-709 or CCC-666 taken with a zero payment rate or taken for another county.			
1609 Workload Only	Number of Farm-Stored Soybean Loans			
1611 through 1616 Workload Only	Number of Farm-Stored Wheat, Corn, Oilseed, Rice, Grain Sorghum, Barley, or Oats Loans.			
1617 through 1625 Workload Only	Number of Warehouse-Stored Wheat, Corn, Oilseed, Rice, Grain Sorghum, Barley, Oats, Soybean, Mohair, or Honey Loans			
1701	Commodity Loan and Loan Deficiency Payment Spot Checks			
	Note: The query results for this work item will not be automatically loaded into the workload software. County Offices will receive a printout indicating the payments received and listed by State and county codes.			
1702	Commodity Loan Repayments (Except Cotton)			
1705	Settlement of Farm-Stored Loans and Purchases			
1706	Forfeiture of Warehouse Loans (Except Cotton)			
1712	Commodity Exchange Loan Repayments (Except Cotton)			
1713	Commodity Exchange Repayment of Cotton Loans			
2004	Lamb Meat Adjustment Assistance Program			
2012	LIP and FCP Activities			
2013	LIP and FCP Payments			

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E Work Item Information (Continued)

Work Item	Title and Special Instructions			
2015	Livestock Assistance Program (LAP) Applications			
2016	Livestock Assistance Program (LAP) Payments			
2018	Dairy Market Loss Assistance Program (DMLA)			
2021	National Pasture Recovery Program			
2023	Tobacco Loss Assistance Program			
	Note: A manual count is required for disapproved applications.			
2025	Wool and Mohair Market Loss Assistance Program			
2153 Workload Only	Active Wheat AMTA Contracts			
2154 Workload Only	Active Feed Grain AMTA Contracts			
2155 Workload Only	Active Cotton AMTA Contracts			
2156 Workload Only	Active Rice AMTA Contracts			

4 State Office Action

A State Office Review

State Offices shall:

- ensure that County Offices are using the process released by the National Office without modification
- update workload information, as provided by County Offices, for additional manual counts
- ensure that DD's are reviewing the use of the query process in County Offices.

B Contact

If there are questions about this notice, contact either of the following:

- Vicki Larson, BUD at 202-720-2501
- Heidi Ware, BUD at 202-720-4483.

Work Measurement/Workload Manual Counts

County Code	Work Item Number	Original Query Count	Manual Count to Add	Total Revised Count	Explanation for Change
	201				
	318				
	351				
	504				
	517				
	526				
	530				
	822				
	823				
	1003				
	1202				
	1206				
	1401				
	1605				
	1606				
	2023				

Note: Work items 1001, 1405, 1406, 1407, 1408, and 1701 have additional manual counts; but, since the query count does not get loaded directly into the workload software, the County Offices can make adjustments to this count and do not have to send the manual counts in on this form.